

QUALITY POLICY

Trasco S.r.l. considers product quality as a priority and essential condition for the continuity and growth of the company.

Aware of this, it believes that the implementation of a quality management system compliant with the UNI EN ISO 9001:2015 standard is a valid tool that allows it to operate in full accordance with the applicable legislation and regulations, providing, at the same time, also a competitive advantage.

For this reason, the company makes the necessary resources available and undertakes to operate in accordance with the following strategic lines:

- Strong attention to issues related to safety and compliance with relevant laws and compliance obligations.
- Process approach and risk-based thinking, through planning actions that address risks and opportunities to more efficiently achieve expected results.
- Continuous improvement of its quality performance on the basis of the indicators identified, with the aim of satisfying customer requests.
- Raising awareness and training of staff on the qualitative aspects inherent to the services provided and involvement in the improvement process.
- Correct and careful use of the resources necessary to carry out the activity in order to contain costs.
- High level of attention to sector innovations, to allow greater company competitiveness and greater ability to satisfy customer requests.
- Dissemination of the quality policy among customers, suppliers of products and services, representatives of local authorities, citizens and anyone who requests it.

For these purposes, it is constantly committed to ensuring that the culture of quality becomes an integral part of the entire organization, keeping in mind how this is a winning aspect for the company's image.

This policy constitutes a constant framework of reference for establishing, achieving and reviewing the quality objectives that the company sets itself.

This policy is adequately disseminated, kept active and operational within the organization, so it is the responsibility of each employee to respect and apply it.

General Management

Robecco Sul Naviglio
January 23, 2024

